



# Newent Community School and Sixth Form Centre

*Striving for Excellence*

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Acting Principal • Mr Rhys Phillips

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28 February 2022

Dear Students, Parents and Carers

## **MILK Account Update**

I hope you have all had an enjoyable half term.

Unfortunately, we have received information this morning that MILK is commencing a transfer of its business, with immediate effect, to Satchel One (ShowMyHomework). This means that you will not be able to access your MILK account from today. It would appear that this situation has been fast-moving over the weekend, however, the first communication with the school and other customers of MILK was during the early hours of this morning.

While I recognise this may cause some anxiety please be rest assured that we are working with Satchel One to make the migration to their communication platform as smooth and rapid as possible.

Please note that students return tomorrow Tuesday 1<sup>st</sup> March on week 2 of the timetable. We appreciate that many students will check their timetable using their MILK account and to support students we have arranged for a printed copy of their timetable to be available from their tutor in Tutorial tomorrow morning.

I apologise for any anxiety and inconvenience this situation may cause families but I hope we will have replacement systems in place in due course. I will provide further information as soon as I have a clear timeline for you.

Yours sincerely

**Mr R Phillips**  
**Acting Principal**